



WOBURN LOWER SCHOOL  
Bedford Street  
WOBURN  
Beds. MK17 9QL

Tel. Woburn (01525) 290207  
e mail [office@woburn-lower-school.co.uk](mailto:office@woburn-lower-school.co.uk)  
Website: [woburn-lower-school.co.uk](http://woburn-lower-school.co.uk)  
Headteacher: Mrs S Longmuir

8th December 2020

Dear Parents/Carers

On behalf of all the staff and Governors I would like to thank you for completing the recent parent/carer questionnaire. We received 51 replies, which is a record number! One of the good points of Covid 19 restrictions is that it has made us explore IT a little more – I think that this online questionnaire was easier for you to complete and also provides us with ready made pie charts, which we are sharing with you as an attachment. The colour code seems to change on some of them and not all the percentages are shown, but other than that we think it makes easy visual reading (and it was free!).

Your positive responses and comments are a real boost to us all and we also value learning about how we can improve. We found the results to be very positive so we know we are definitely on the right track and we have been looking closely at things that we could maybe get better at.

One thing that immediately stands out is the 'don't knows', in particular, 8.2% for 'I am pleased with the quality of education provided' and what looks like a similar percentage for 'The school is led and managed effectively'. This indicates the need to improve our communication in these areas which we will be doing in the Spring term. There was a small percentage that disagreed with the statement 'The school is led and managed effectively'. Unfortunately, as there were no comments alongside this, it is very hard for us to know exactly which elements of leadership and management you are unhappy with and to respond effectively.

There were a small number of parents/carers that did not feel that 'unacceptable behaviour issues are dealt with quickly and effectively'. This is a difficult area, as often behaviour cannot be improved overnight, but we do take your views seriously and we are acting upon them. Our recently set up pastoral area, led by Mrs Windle, enables us to work closely with children who need support. New initiatives in the playground such as 'playground pals', also instigated by Mrs Windle, will help to improve the playground experience for all children.



There were a few parents/carers who did not agree with the statement 'The school helps my child to have a healthy lifestyle'. The comments made were very helpful. Hot dinners were slow to arrive back on the menu – there was a lot of 'behind the scenes' organisation involved in this and we had to wait for training as our caterers had staff shortages. All this has now been resolved and we hope that the children are enjoying the dinners. The meals are designed to give a healthy balance and there is reduced sugar in the puddings. Fresh fruit is also available daily. We will re-introduce jacket potatoes and salad as soon as we can do so whilst making sure we have the safest possible procedures for hygiene and also juggling with the staffing challenges that having lunch in 'bubbles' entails.

We understand fully why some parents/carers disagreed with the statement 'The school offers a range of extra curricular activities' and, unfortunately, we are limited on what we can do at the moment. We do, however, now have a really good outside provider for our before and after school clubs. The children are offered a range of art and craft activities, outdoor games and activities, science activities and free play. We also now employ qualified sports coaches to enhance lunchtime play and this term they have carried out extra sports afternoons and dance activities for us. We also currently offer guitar lessons through a peripatetic teacher. We look forward to expanding these activities in the future.

We were saddened to see that a small number of parents/carers did not feel that staff were approachable and helpful. We all endeavour to be so – it can be difficult for staff to talk at the gate as we are all very conscious of bringing children in and out of the school as quickly as possible to avoid any crossing of 'bubbles'. Please feel free to contact any of us via the school office and we will give you a call back as soon as we can.

The school has recently updated its website and there is a lot of information on there about your child's curriculum. We have also endeavoured to improve communication through the use of Class Dojo. If you feel that you would like additional information about the topics that your child is studying and homework, or the progress that your child is making, you are welcome to contact your child's teacher.

Thank you again for all your feedback. Please do not feel that you have to wait for a questionnaire – we are always happy to hear your views.

Best wishes

Sharon Longmuir

